

TeamViewer ONE Advanced

Move from reactive to intelligent IT with one powerful platform.



TeamViewer One Advanced is designed for IT teams seeking smarter endpoint management as they scale. Licensed per endpoint with unlimited seats and sessions, it gives IT full visibility into their device landscape, enabling better lifecycle management, streamlined software control, and a stronger security posture. Along with secure remote access, DEX Essentials, and AI-powered session insights and summaries, Advanced offers asset management and discovery, patch management, and software deployment to keep IT fleet secure and up to date. With built-in SSO and auditability, it helps growing organizations maintain compliance and governance while ensuring IT operations remain efficient.

Challenges TeamViewer ONE Advanced helps to solve:



High operational costs due to lack of automation



Demand for better user experience and compliance



Complex IT environments with siloed tools

Essential capabilities to reduce operational costs and elevate the digital workplace experience:

✓ Remote device access and support

Securely access and control end-user devices to troubleshoot issues, deploy updates, or assist end users—regardless of OS or location.

✓ Remote session automations

Streamline IT support operations with the help of custom-written scripts to automate tasks.

✓ Remote desktop access

Securely access and control office devices from anywhere to support users and stay productive remotely.

✓ DEX Essentials

Proactively identify and resolve issues before they impact users and disrupt work.

✓ IT maturity dashboard

Provides insights into your organization's current IT health and maturity, and guides you with actionable steps to reach the next level of platform adoption and operational excellence.

✓ Device & System Health Monitoring

Monitors the health and performance of all connected devices and systems to ensure optimal uptime, stability, and proactive issue detection.

✓ AI-powered insights and recommendations

Session summaries, analytics and in-session support to boost efficiency of IT support.

✓ Remote access auditability

Get access to event logs. Audit user actions to detect risks, comply with data security requirements, and improve support services.

✓ Single sign on

Save time and effort by enabling users to access TeamViewer through your SSO provider.

✓ Asset management and discovery

Discover and manage hardware and software assets in your network.

✓ Patch management

Automate your patching process and improve security of your ecosystem.

✓ Software deployment

Deploy software remotely and in bulk without interrupting end users.

Explore TeamViewer ONE package tiers:

In-service capabilities	Annual price per managed endpoint (EP)	
	Standard	Advanced
Remote device access & support for Windows & MacOS	✓	✓
Device policies & user management	✓	✓
Remote session automations	✓	✓
Remote desktop access	✓	✓
IT maturity dashboard	✓	✓
Device & System Health Monitoring		
DEX insights	✓	✓
DEX remediation & automation	✓	✓
DEX value and benefit	✓	✓
Connection reporting	✓	✓
AI-powered insights and recommendations 1 credit/EP/month	✓	✓
Single Sign On		✓
Remote access auditability		✓
Asset management & discovery		✓
Patch management for OS/3rd party applications		✓
Software deployment		✓
2FA RBAC Web API Multi-Monitor Support Remote Session Recording Wake on LAN		
Unlimited IT technician licenses and channels 1 unmanaged endpoint per 3 managed endpoints		