

# Security, Simplicity, and Scalability Designed With Your Needs in Mind

At SolarWinds, we have made significant investments in our software build processes and security policies to align with what our customers need to put cybersecurity at the forefront. Across our entire portfolio, we know you'll find offerings designed with your needs in mind—regardless of whether you're on-premises, hybrid, or in the cloud.

## COMPLIANCE AND SECURITY BEST PRACTICES BUILT TO SUPPORT YOUR MISSION

Information has never been as critical an asset for organizations as it is today. And in today's threat landscape, cyberattacks are constant, sophisticated, increasingly widespread, and enacted by highly resourced threat actors. Securing information and the systems enabling it must be a top priority for all IT providers, whether government or private sector.

To meet the highest cybersecurity expectations, we formed a cross-functional team of experts to conduct a gap analysis of our Next-Generation Build System alongside the minimum federal guidelines as a benchmark for standards. We found our build processes and procedures, with few exceptions, meet or exceed the minimum guidelines outlined in the [National Institute of Standards and Technology \(NIST®\) Secure Software Development Framework \(SSDF\)](#). Additionally, we are taking the zero-trust maturity model prescribed by the Cybersecurity and Infrastructure Security Agency (CISA) a step further with an assumed-breach approach to eliminate implicit trust in applications and services, helping to ensure our customers in the private sector are just as secure as the government requires the public sector to be.

**Following is an overview of our security initiatives:**

Secure by Design	Assume breach	Federal guidance
<ul style="list-style-type: none"> <li>We are Secure by Design, a guiding set of principles we follow for developing software secure from the ground up for ourselves and our customers.</li> <li>We are advancing our security and build processes to become industry leaders in secure software development. At the core of this initiative is our Next-Generation Build System, which employs a triple-verification process utilizing three isolated and distinct build environments for our software build and deployment.</li> <li>We employ active internal and external red-teaming and penetration testing.</li> </ul>	<ul style="list-style-type: none"> <li>We work from an assume breach mindset to be proactive and prepared for a breach.</li> <li>We provide guidance to help customers configure in the most secure way possible.</li> <li>We partner with you to help you have the most secure implementation possible. If you discover a vulnerability or have any security issues, our team is there to assist.</li> </ul>	<ul style="list-style-type: none"> <li>We are currently finalizing a detailed mapping of our SolarWinds Secure by Design practices and procedures to the corresponding EO 14028 subsections and SSDF practices and tasks.</li> <li>We will be prepared to provide our self-attestation when the common form is approved and released by CISA.</li> <li>We will make the detailed mapping and self-attestation form available in our online Trust Center to assist our public sector customers' compliance requirements.</li> </ul>



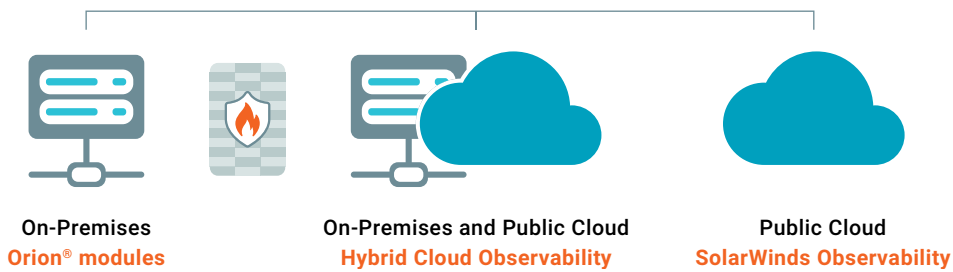
## SOLARWINDS IS WITH YOU EVERY STEP OF THE WAY

Through SolarWinds® Web Help Desk® (WHD™) software, you have 24/7 access to experts who can help address issues and answer questions.







### SOLARWINDS WEB HELP DESK

- Available wherever you need them, online or by mobile application
- 24/7 support for questions, concerns, and troubleshooting

**No matter where you are on your journey**—from on-premises to hybrid cloud to fully cloud-native—we can help simplify the growing complexity of IT.



To learn more about our Secure by Design and Next-Generation Build System, check out our resources:

-  [Secure by Design Resource Center](#)
-  [Next-Generation Build System whitepaper](#)
-  [SolarWinds Trust Center](#)
-  [Secure by Design FAQ](#)
-  [Achieving an Assume Breach Culture Within Your Organization whitepaper](#)
-  [The Future of Software Supply Chain Security With SolarWinds blog](#)