Who Is SolarWinds?

SOLARWINDS

SolarWinds is a leading provider of simple, powerful, secure observability and IT management software built to enable customers to accelerate their digital transformation. Our solutions provide organizations worldwide—regardless of type, size, or complexity—with a comprehensive and unified view of today's modern, distributed, and hybrid network environments. We continuously engage with IT service and operations professionals, DevOps and SecOps professionals, and database administrators (DBAs) to understand the challenges they face in maintaining high-performing and highly available hybrid IT infrastructures, applications, and environments. The insights we gain from them, in places like our THWACK community, allow us to address customers' needs now and in the future. Our focus on the user and our commitment to excellence in end-to-end hybrid IT management have established SolarWinds as a worldwide leader in solutions for observability, IT service management, application performance, and database management.

CAPABILITIES

Our products are designed to do the complex work of monitoring and managing networks, systems, databases, and applications across on-premises, cloud, and hybrid IT environments without the need for customization or professional services.

- **Observability:** Comprehensive and unified AIOps-enabled observability and service management for hybrid architectures and modern applications

- **Network Management:** Simple, powerful, secure, and highly scalable tools to monitor and manage networks, reduce outages, and deliver performance

- **Systems Management:** Hybrid IT visibility and fast, accurate troubleshooting and tools to optimize systems and support future planning

- **Database Performance:** Gain deep insights into database health and pinpoint performance issues

- **Service Management:** A powerful ITSM solution to help simplify help desk ticketing, IT asset management, and end-user support

- **Application Performance Management:** Ensure user experience with unified performance monitoring, tracing, and metrics across applications, clouds, and software as a service (SaaS) solutions

- **IT Security:** Powerful, affordable, and easy-to-use management solutions to make everything in IT more secure

KEY STATISTICS

- **Employees:** over 2,300 employees in more than 20 offices worldwide

- **Customers:** over 300,000 customers in 190 countries, including 96% of the Fortune 500®

- **Community:** over 190,000 registered members of THWACK®, our global user community

RECOGNITION

SolarWinds a worldwide leader in Observability[1], Network Management Software[2] and IT Operations Management[3]

[1] SolarWinds Recognized in GigaOm Radar Reports as a Leader in Network and Cloud Observability, SolarWinds. (Published August 2022, accessed May 2023)

[2] IDC® defined Network Management Software functional market, IDC's Worldwide Semiannual Software Tracker, October 15, 2021.

[3] Gartner, Market Share Analysis: ITOM Performance Analysis Software, Worldwide, 2020. June 11, 2021. (AIOps/ITIM/Other Monitoring Tools Software Market). SolarWinds term, Systems Management, refers to the AIOps/ITIM/Other Monitoring Tools Software Market Taxonomy referenced in the Gartner report. All statements in this report attributable to Gartner represent SolarWinds interpretation of data, research opinion, or viewpoints published as part of a syndicated subscription service by Gartner, Inc., and have not been reviewed by Gartner. Each Gartner publication speaks as of its original publication date (and not as of the date of this presentation). The opinions expressed in Gartner publications are not representations of fact and are subject to change without notice.