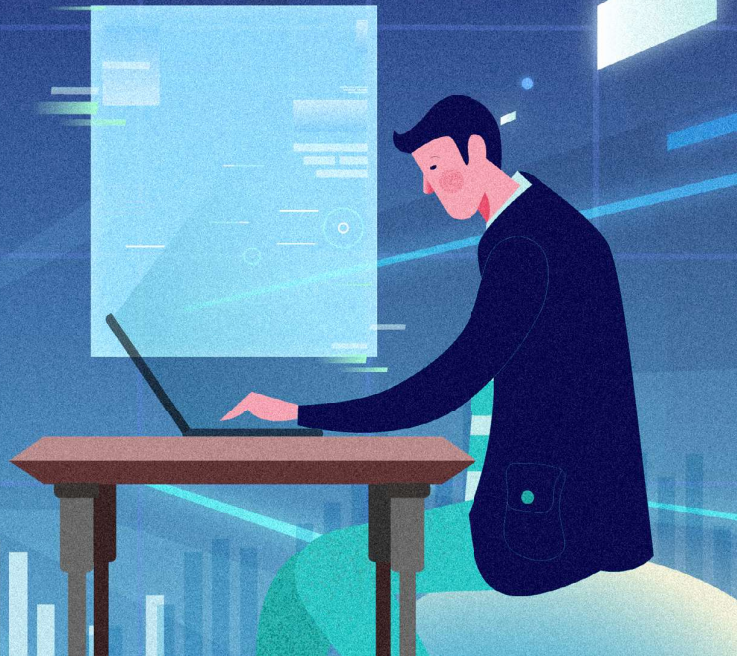




Introducing the TeamViewer DEX platform



TeamViewer DEX is at the forefront of the autonomous digital Employee experience (DEX) revolution, charting a course for IT operations that's intelligent, instantaneous, and intuitive.

By spearheading proactive strategies, the platform not only predicts and prevents potential disruptions but also curates a digital workplace where technology serves seamlessly, ushering in an advanced standard for workplace technology.

Common challenges in IT operation

Navigating today's IT landscape, organizations encounter numerous hurdles:



Delayed reactions

Traditional IT infrastructures are reactive, creating a lag in issue resolution and user support.



Complex IT ecosystems

The increasing complexity of managing diverse tools and systems across various environments adds to operational strain.



Inconsistent end-user experiences

A patchwork of IT services often leads to end-user frustration and decreased productivity.



Security versus performance

Achieving robust security without compromising system performance remains a critical challenge.



Ever-changing compliance

Keeping up with evolving regulations requires constant vigilance and adaptability.

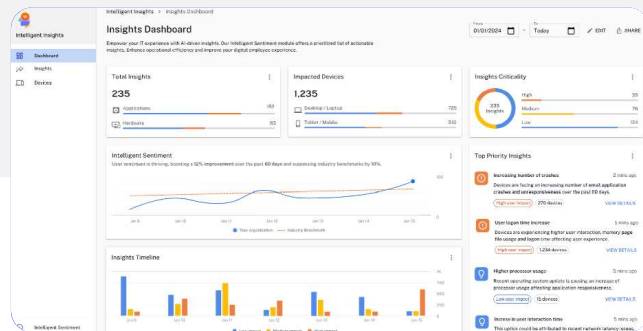
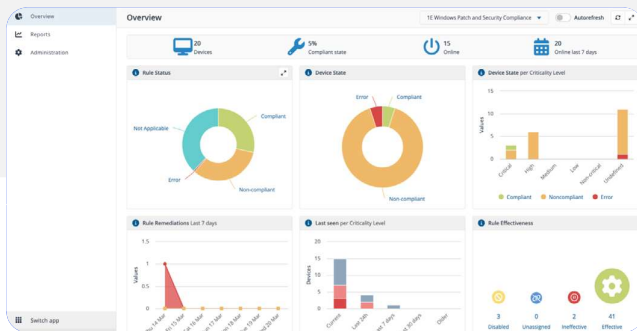


Overwhelming data

The sheer volume of operational data can be paralyzing, making it difficult to extract actionable insights.

Use cases for the TeamViewer DEX platform

The DEX platform is engineered for key operational roles:



Proactive digital experience management

IT administrators use real-time insights from the platform to proactively manage and enhance the digital experience, leading to increased productivity and satisfaction.

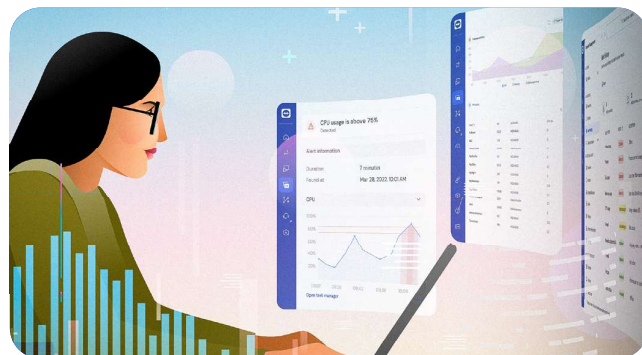
Intelligent and automated IT solutions

Service desk teams leverage the platform's advanced automation to reduce manual efforts and swiftly address issues, providing continuous business operations.

Benefits of the DEX platform

The platform offers a host of benefits that transform IT operations:

- ✓ **Faster IT support**
It enables IT teams to stay ahead of issues, fostering a more reliable digital environment.
- ✓ **Seamless end-user interactions**
The platform provides a consistent and smooth digital experience, heightening end-user satisfaction.
- ✓ **Efficient use of resources**
Automation and analytics drive cost savings and optimize IT resource deployment.
- ✓ **Assured regulatory compliance**
The platform manages compliance proactively, reducing the risk of breaches.
- ✓ **Insightful data**
Advanced data analytics tools within the platform distill vast data sets into strategic insights.



Help your business build a smarter digital workplace

TeamViewer DEX isn't merely a technological advancement; it's a strategic ally in the autonomous DEX journey, steering organizations towards a future where IT infrastructure is as proactive and self-sufficient as the digital workforce it supports.

By championing automation and intelligence, the platform ensures that businesses not only respond to the immediate needs of their digital workforce but also lay the groundwork for an autonomous, innovative, and resilient digital future.